

# Quality Policy

## Vacuum Technique

At Vacuum Technique, we're committed to understanding, meeting and, when possible, exceeding our customers expectations through continuous improvement in all we do. We will achieve this by following the "Vacuum Technique Quality Charter".

- Quality is my responsibility
- Quality is determined, not by me, but by my customer
- I will adopt a "defect free" philosophy so that what I produce will be 'Right from Me'
- I will relentlessly pursue excellence, I will be thorough and diligent, and I will always look for continuous improvement opportunities
- I understand that to meet our specified requirements and to ensure that quality is maintained, I must follow the processes defined in our Quality Management System
- When a process does not support quality, I am empowered to change it through the appropriate change control procedures
- I am empowered to challenge people and instances where I feel quality isn't being met or where steps are adding no value – all without fear of repercussion
- I will strive to develop my skills, knowledge and capabilities in order to most effectively meet my responsibilities toward quality

**Through this, we will strive to deliver defect-free vacuum equipment, exhaust management systems and services on time every time.**



**Koen Lauwers**

*President Vacuum Technique*

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 **Leybold**

Pioneering products. Passionately applied.